

Healthcare Learning Management

SOLUTION DATASHEET

SumTotal®

STRONG TEAM, STRONG BUSINESS.

In the healthcare industry, the strength of an organisation is directly attributable to the talent of its workforce. It takes a talented, core team to drive day-to-day operations and to power an organisation's health and well-being.

Leading healthcare organisations use SumTotal Enterprise Suite™ to leverage talent, reduce employee turnover, and increase profitability, which results in a more knowledgeable and satisfied workforce.

SumTotal's Healthcare Solution automates and centralises all processes associated with training access and delivery, administration, and results tracking. By dramatically reducing the cost of providing continuing education and ensuring regulatory compliance, SumTotal delivers a significant return on your investment in people. The SumTotal solution, combining strategic consulting, a hosted or on-premise Learning Management System, e-learning content, reporting, and competency analysis currently in use at over 100 healthcare organisations nationwide.

Maximise the Return on your Training and Education Investment

- Leverage the depth of healthcare industry expertise provided by SumTotal services to help you assess and manage your organisation-wide training strategy and implementation
- Increase productivity with individual reports and business dashboards that provide regular updates on training gaps and operational impact
- Reduce time spent with auditors proving compliance by centralising not only compliance tracking but all training records and performance reporting
- Streamline continuing education with 24x7 access
- Improve staff productivity and retention through delivery of online training
- Easily search, segment and report on data by job code, regulation, location or exception status
- Tie performance and career development plans to learning strategies
- Correlate training activities with performance data via interactive, role-based dashboards from CRM, HR, ERP, or legacy systems

Take Advantage of Unmatched Solution Functionality and Flexibility

- Easily blend online and offline activities, including on-the-job training, seminars, and mentoring into learning programmes that can be generated with one click
- Automate registration processing, approvals, notifications, and correspondence via email
- Provide easy access to exception reporting from the manager's homepage
- Assign activities to employees' learning plans based on assessed gaps in learning or skills
- Implement version control in order to track multiple versions of courses and documents
- Provide employees automated email reminders for required training and impending certification expirations.
- Deliver packaged and custom developed HIPAA, JCAHO, OSHA content online and track adherence
- Easily integrate employee information with existing in-house systems

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Empower Employees with a Self-service Model for Training Access and Delivery

- Provide access to online learning, anytime, anywhere via a browser
- Increase participation in learning activities through the convenience of anytime, anywhere online access to live and recorded “virtual classroom” events
- Reduce time spent searching for information by providing “deep searching” and “deep linking” of your organisation’s knowledge base of tacit information
- Select from an online course catalogue populated with off-the-shelf and in-house developed content
- Enable employees to easily connect with other learners, mentors, and peers via online discussion groups and chats
- Provide a single, automatic registration for complete learning plans, making registration a simple, straightforward process
- Provide training in easy-to-learn, short modules, offline, after hours, or even prior to an employee’s start date

Increase Productivity

“When we achieve a 25 percent time reduction across more than 21,000 staff members, we expect to save nearly \$5.5 million in terms of productivity.”

- **Margaret Schulte**
Education Manager SSM Information Centre, SSM Health Care

Cut Training Time & Costs

“Providing easy 24-hour access to training opportunities will enable our employees to take control of their careers, ultimately enhancing their knowledge, commitment, and satisfaction”

- **Karen Pietrodangelo RN**
Vice President of Learning Systems Tallahassee Memorial Health Care

Attract, Screen, Train, Retain Employees

“A big part of being successful is having effective recruiting, training, and employee development practices. We support, develop, and retain our employees because they are our greatest assets.”

- **Carrie Hankes**
Director of Professional Development Affinity Health System (Wisconsin)

Keep Pace with Training Mandates

“The LMS allows us to record the mandatory courses our people take, put it in one place, and make it available to us through report generating capabilities.”

- **Roxanne Wilson**
Director of Education and Resource Management St. Cloud Hospital (Minnesota)

Other features of the SumTotal Enterprise Suite include:

- Flexible architecture that adapts to the individual, organisation and business
- Reporting framework to build individual reports that are immediately available
- True blended learning, with the ability to create complex, blended training programs without restrictions on names, learning activities or resources
- Certification management allowing expiry notifications, assigning required certifications, and viewing of held and expired certifications
- Business rules managed independent of other domain rules
- Out-of-the box, easily customised reports with drag-and-drop capability
- Single, automatic registration for complete learning plans
- Tracks to define different learner paths within a learning activity
- Fulfillment activities to allow ‘equivalencies’ or alternatives to a learning requirement

For more information, please contact your nearest SumTotal Systems’ office.
UK +44 (0) 1753 211 900, France +33 (0) 158 58 0060,
Germany +49 (0) 69 710455 401 or email: info_europe@sumtotalsystems.com